

From: Health services research data discussion list <HSRDATA-L@VAWWW.LISTSERV.VA.GOV> **On Behalf Of** Taylor, Amanda L.

Sent: Wednesday, February 26, 2025 4:54 PM

To: HSRDATA-L@VAWWW.LISTSERV.VA.GOV

Subject: Update on Qualtrics and Recommendation to Remove Study Data

Qualtrics users and research community,

Although Qualtrics services contract for onboarding, troubleshooting, and education has been cancelled, **users will continue to have access to Qualtrics survey software and study data until May.**

The Office of Research and Development (ORD) is currently working on a transition plan to move users from Qualtrics to VA REDCap, which will be shared in the coming weeks. [VA REDCap](#) is a robust platform that allows for sending surveys to subjects outside of the VA. All current Qualtrics users will be granted VA REDCap accounts automatically, and the VIREC VA REDCap Support Team will reach out to assist in the transition.

In the meantime, we strongly recommend that you immediately back up your data. Please note that you are not required to delete any study data on Qualtrics until further notice.

If you have any specific questions about how the discontinuation of Qualtrics will affect your study, please do not hesitate to reach out to Joseph Holston joseph.holston@va.gov.

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